



Quality Policy

As a construction company operating in Hong Kong, we are committed to delivering high-quality projects that meet or exceed our clients' expectations. Our quality policy is focused on delivering quality workmanship, materials, and services on time, within budget, and in a safe and environmentally responsible manner.

We will achieve this by:

1. **Client satisfaction:** We will strive to exceed our clients' expectations by delivering projects that meet or exceed their quality requirements.
2. **Compliance with quality standards:** We will comply with all relevant quality standards and regulations in Hong Kong to ensure that our projects are of the highest quality.
3. **Continuous improvement:** We will continuously review and improve our quality policies and procedures to ensure that they are effective and up to date with the latest quality standards.
4. **Communication and reporting:** We will maintain open lines of communication with our clients, employees, and stakeholders to ensure that quality concerns or issues are promptly reported and addressed.
5. **Employee training and development:** We will provide our employees with regular training and development opportunities to ensure that they have the skills and knowledge to deliver quality workmanship and services.
6. **Leadership commitment:** We will lead by example and promote a culture of quality throughout our organization. Our management team will be actively involved in promoting and enforcing our quality policies.

We believe that by following these policies and procedures, we can deliver high-quality projects that meet or exceed our clients' expectations and contribute to the success of our company and the construction industry in Hong Kong.

Jonathan Kitching
Director

Lion Rock Construction
April 2023